

# Complaints Publication Report

Firm Name

Period Covered

Names Covered

Lowell Financial Limited

1st January 2025 to 30th June 2025

Lowell Financial Limited & Lowell Portfolio I Ltd

	Complaints Per 1000 Accounts	Number of Complaints Opened	Number of complaints closed	Percentage closed within 3 days	Percentage closed after 3 days but within 8 weeks	Percentage upheld
Credit Related	0.91	7,964	7,335	33.3%	66.6%	26.8%